

Annual Drinking Water Quality Report for 2024
City of Ogdensburg
330 Ford St., Ogdensburg, New York 13669
(Public Water Supply ID# 4404394)

INTRODUCTION

To comply with State and Federal regulations, the City of Ogdensburg annually issues a report describing the quality of your drinking water. The purpose of this report is to raise your understanding of drinking water and awareness of the need to protect our drinking water sources. Last year, your tap water met all State drinking water health standards. We are proud to report that our system did not violate a maximum contaminant level or any other water quality standard. This report provides an overview of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards.

If you have any questions about this report or concerning your drinking water, please contact the Water Filtration Plant at (315) 393-0490. We want you to be informed about your drinking water. If you want to learn more, please call for additional information or set up an appointment for a personal meeting.

WHERE DOES OUR WATER COME FROM?

In general, the sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include microbial contaminants, inorganic contaminants, pesticides and herbicides, organic chemical contaminants, and radioactive contaminants. In order to ensure that tap water is safe to drink, New York State Department of Health (NYSDOH) and the Environmental Protection Agency (EPA) prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. The NYSDOH and the Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Our water source is a surface water system drawn from the St. Lawrence River. Our intake station is located on the Western side of the City. During 2024 our system did not experience any restrictions of our water source. The water is then pumped to our filtration facility which houses four slow sand filters and two diatomaceous earth filters which remove organic and inorganic materials from the water. After filtration the finished water is disinfected with sodium hypochlorite (chlorine) to deactivate any bacteria that may be present. In addition to sodium hypochlorite the facility adds Hydrofluorosilicic Acid (fluoride) to promote good dental health and a Phosphate blend for corrosion control.

SOURCE WATER ASSESSMENT SUMMARY

A copy of the City of Ogdensburg Source Water Assessment Program (SWAP) summary can be obtained at the number listed above. The SWAP contains information describing the susceptibility of your water supply being contaminated by various sources. These sources include: storm generated turbidity, wastewater, toxic sediments, shipping related spills, and problems associated with exotic species (e.g., zebra mussels- intake clogging and taste and odor problems).

FACTS AND FIGURES

Our water system serves approximately 10,064 individuals through 3,548 service connections. The total amount of water produced in 2024 was 638,758,000 gallons. The daily average of water treated and pumped into the distribution system was 1,750,022 gallons per day. Our highest single day was 2,112,000 gallons which occurred during May 24, 2024. In 2024, City water customers were charged \$5.20 per 1,000 gallons of water used for metered customer, and \$418.00 for flat rate services.

ARE THERE CONTAMINANTS IN OUR DRINKING WATER?

As the State regulations require, we routinely test your drinking water for numerous contaminants. These contaminants include total coliform, turbidity, inorganic compounds, nitrate, nitrite, lead, copper, volatile organic compounds, and

synthetic organic compounds. The table presented below depicts which compounds were detected in your drinking water. The State allows us to test for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

It should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791) or the NYSDOH at (315) 386-1040 .

Table of Detected Contaminants							
Contaminant	Violation Yes/No	Date of Sample	Level Detected (Average) (Range)	Unit of Measur ement	MCL G	Regulatory Limit (MCL, TT or AL)	Likely Source of Contamination
Inorganic Chemicals							
Lead	No	2023	0.0012 ¹	ug/L	0	15 (AL)	Corrosion of household plumbing systems.
Copper	No	2023	0.415 ¹	mg/L	1.3	1.3 (AL)	Corrosion of household plumbing systems.
Fluoride	No	2024	0.725	mg/L	n/a	2.2 (MCL)	Erosion of natural deposits.
Barium	No	2024	0.0236	mg/L	2	2 (MCL)	Erosion of natural deposits.
Chromium	No	2024	<0.0010	mg/L	0.1	0.1 (MCL)	Discharge from steel and pulp mills; Erosion of natural deposits.
Nitrate	No	2024	0.337	mg/L	10	10 (MCL)	Runoff from fertilizer use; Leaching from septic tanks, sewage, erosion of natural deposits.
Turbidity							
Entry Point Turbidity	No	12/2024	0.14 ⁴ NTU	NTU	< 5.0 NTU (TT)		Soil Runoff
Distribution Turbidity	No	10/2024	0.44 ⁵ NTU	NTU	< 5.0 NTU (TT)		
Organic Chemicals							
Perfluorooctanoic Acid (PFOA)	No	2024	<1.8	ng/l	n/a	10 (MCL)	Released into the environment from widespread use in commercial and industrial applications.
Perfluorooctanesulfonic Acid (PFOS)	No	2024	2.7	ng/l	n/a	10 (MCL)	Released into the environment from widespread use in commercial and industrial applications.
1,4 Dioxane	No	2024	0.269	ug/L	n/a	1 (MCL)	Released into the environment from widespread use in commercial and industrial applications.
Disinfection Byproducts							
Total Trihalomethanes (TTHMs) ⁵	No	2024	LRAA 1- 42.3 ³ LRAA 2- 32.3	ug/L	0	80.0	Byproduct of drinking water chlorination.

Table of Detected Contaminants

Contaminant	Violation Yes/No	Date of Sample	Level Detected (Average) (Range) ³	Unit of Measur ement	MCL G	Regulatory Limit (MCL, TT or AL)	Likely Source of Contamination
Haloacetic Acids (HAA5s) ⁵	No	2024	LRAA 1- 9.2 ³ LRAA 2- 10.1 ³	ug/L	0	60.0	Byproduct of drinking water chlorination.

Notes:

1 – The level presented represents the 90th percentile of the 30 sites tested. A percentile is a value on a scale of 100 that indicates the percent of a distribution that is equal to or below it. The 90th percentile is equal to or greater than 90% of the lead or copper values detected at your water system. In this case, 30 samples were collected at your water system and the 90th percentile value was the fourth highest value. The action level for copper was not exceeded at any of the 30 sites tested. The action level for lead was exceeded at 1 of the 30 sites tested.

2 – This level represents the annual quarterly average calculated from data collected each quarter of the 2024 calendar year.

3- Highest Entry Point turbidity collected in 2024. This occurred in December 2024.

4- Highest Distribution turbidity collected in 2024. This occurred in October 2024.

Definitions:

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Milligrams per liter (mg/l): Corresponds to one part of liquid in one million parts of liquid (parts per million - ppm).

Micrograms per liter (ug/l): Corresponds to one part of liquid in one billion parts of liquid (parts per billion - ppb).

Nanograms per liter (ng/l): Corresponds to one part of liquid in one trillion parts of liquid (part per trillion- ppt).

Picocuries per liter (pCi/L): A measure of the radioactivity in water.

Non-Detects (ND): Laboratory analysis indicates that the constituent is not present.

Not Applicable (N/A): No data or assessment is available.

Nephelometric Turbidity Unit (NTU): Measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

WHAT DOES THIS INFORMATION MEAN?

As you can see in the above table, our system had no MCL violations. We have learned through our testing that some contaminants have been detected; however, these contaminants were detected below the level allowed by the State. As indicated in the above table, the lead concentration in our water was relatively low; however, we are required to present the following information on lead in drinking water:

If present, elevated levels of lead can cause serious health problems, especially for pregnant women, infants, and young children. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. The City of Ogdensburg water department is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not

remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact The City of Ogdensburg at (315) 393-0490. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

IS OUR WATER SYSTEM MEETING OTHER RULES THAT GOVERN OPERATIONS?

Last year, our system was in compliance with all applicable State drinking water operating, monitoring, and reporting requirements.

INFORMATION ON LEAD SERVICE LINE INVENTORY

A Lead Service Line (LSL) is defined as any portion of pipe that is made of lead which connects the water main to the building inlet. An LSL may be owned by the water system, owned by the property owner, or both. The inventory includes both potable and non-potable SLs within a system. In accordance with the federal Lead and Copper Rule Revisions (LCRR) our system has prepared a lead service line inventory and have made it publicly accessible by placing it on the City's website.

DO I NEED TO TAKE SPECIAL PRECAUTIONS?

Although our drinking water met or exceeded state and federal regulations, some people may be more vulnerable to disease causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care provider about their drinking water. The EPA and Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium, Giardia and other microbial pathogens are available from the Safe Drinking Water Hotline (800-426-4791).

INFORMATION ON FLUORIDE ADDITION

Our system is one of the many drinking water systems in New York State that provides drinking water with a controlled, low level of fluoride for consumer dental health protection. According to the United States Centers for Disease Control, fluoride is very effective in preventing cavities when present in drinking water at a properly controlled level. To ensure that the fluoride supplement in your water provides optimal dental protection, the City of Ogdensburg monitors fluoride levels on a daily basis to make sure fluoride is maintained at a target level of 1.0 mg/l. During 2023 monitoring showed that fluoride levels in your water were within 0.2 mg/l of the target level for 100 % of the time. None of the monitoring results showed fluoride at levels that approach the 2.2 mg/l MCL for fluoride.

INFORMATION FOR NON-ENGLISH SPEAKING RESIDENTS

Spanish

Este informe contiene información muy importante sobre su agua beber. Tradúzcalo ó hable con alguien que lo entienda bien.

French

Ce rapport contient des informations importantes sur votre eau potable. Traduisez-le ou parlez en avec quelqu'un qui le comprend bien.

WHY SAVE WATER AND HOW TO AVOID WASTING IT?

Although our system has an adequate amount of water to meet present and future demands, there are a number of reasons why it is important to conserve water:

Saving water saves energy and some of the costs associated with both of these necessities of life;

Saving water reduces the cost of energy required to pump water and the need to construct costly new wells, pumping systems and water towers; and

Saving water lessens the strain on the water system during a dry spell or drought, helping to avoid severe water use restrictions so that essential firefighting needs are met.

You can play a role in conserving water by becoming conscious of the amount of water your household is using, and by looking for ways to use less whenever you can. It is not hard to conserve water. Conservation tips include:

Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.

Turn off the tap when brushing your teeth.

Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.

Check your toilets for leaks by putting a few drops of food coloring in the tank, watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from one of these otherwise invisible toilet leaks. Fix it and you save more than 30,000 gallons a year.

Use your water meter to detect hidden leaks. Simply turn off all taps and water using appliances, then check the meter after 15 minutes. If it moved, you have a leak.

CLOSING

Thank you for allowing us to continue to provide your family with quality drinking water this year. We ask that all our customers help us protect our water sources, which are the heart of our community and our way of life. Please call our office if you have questions.